I hope everyone had a wonderful Thanksgiving with family and friends. It is a time that we should all reflect upon and be thankful for the many positives in life. The California wildfires have devastated so many lives most recently. On behalf of the Chapter, I would like to take a moment to thank our very own Director Jamie Ohanesian and her employer Ed Dunkel, of Precision Civil Engineering, for their generosity of time and donations to help the communities affected by the fires.

On Thursday, November 29th, NAWIC Fresno Chapter 108 will be represented by Vice President Donna Shepherd, Director Caryn Wiser, Director Jamie Ohanesian, Asha Haridoss and myself to present Careers for Women in the Engineering, Architecture and Construction Industries at Fresno High School. We are all very excited to have this opportunity as industry liaison to Fresno High School in representation for both NAWIC and our professions in our related fields.

Our Chapter Christmas Party will be on Thursday, December 13th, at 6:00 p.m., at Cool Hand Luke’s in Clovis. If you have not RSVP’d, please do not forget to do so no later than November 27th. The cost of the tickets is $40. This evening is guaranteed to be filled with great companionship and festive activities for all to enjoy.

Treasurer Marilyn Camin, CIT passed on information regarding the CSI planning for their 2018 Christmas Party. If you are interested in helping our CSI affiliate, please let Marilyn know so she can relay the information to the CSI representatives.

As the Christmas holiday season approaches, I ask for our members to keep in mind our 2018-2019 Evangel Home Charity. If you would like to donate items or make monetary donations, please don’t forget to contact Pat Krueger, so she can either purchase items for the shelter or deliver items to them personally.

As our New Year is just around the corner, I ask that you all consider joining Pat Krueger, Eileen Martin and their committee in getting ready for the Block Kids Competition that our Chapter hosts each year. We are scheduled on January 19th at American Union Elementary School and hope that you consider volunteering towards this very rewarding experience. For more details please contact Pat.

I hope this holiday season keeps you all safe in travels and may you all have a wonderful Christmas and a Happy New Year.

Thank you,

Janelle Romo – President, Fresno Chapter 108
November is almost over with and Christmas is quickly on its way!

First of all – Congratulations to De Young Properties for raising almost a million dollars with their St. Jude Dream Home! We toured that home in October with Paula, and it is definitely awesome. Also, congratulates to the winner of the new home.

Carolyn looked mighty witchy holding an opossum during the ZooBoo celebration at the Fresno Chaffee Zoo.

Pauline, Carolyn, Donna and Deanna, along with their friends Ellen, Elaine and others, all enjoyed an afternoon of blowing their own glass pumpkins. All were different colors and sizes – depending on how much you blew. I suggest everyone should at least try it once.

The Japanese Kitchen was the site of a lunch for Deanna, Pat and Carolyn to celebrate the accomplishments made by Carole Ponchetti, a former member now deceased. The Japanese Kitchen was her favorite place.

It seems Carolyn and Deanna did a lot together this month – they saw A Star Is Born, and painted a hippo at The Pinot Palette a project to support Fresno Chaffee Zoo. They also, along with Donna and her mom, Judy, blew some Christmas ornaments at Kliszewski Glass! Busy, busy!

Elena and Josie Vasquez enjoyed the football game at Stanford Stadium one Saturday – looks like perfect weather.

Pauline attended the Harvest Festival in Caruthers, along with her friends Paul and Lanie Jordan, and ran into BJ Henry, her former neighbor. What a fun event – all you can eat and drink (beer and wine) from 3–7 on a Saturday afternoon.

Can’t imagine making over 3,000 Lumpias, but if you have enough friends to help it takes no time at all. Asha and her friends accomplished this task for the Hula Ohana of Fresno fundraiser.

Have to brag – Pauline got help at planting her flowers from Anthony Spino. He is her employer’s son and loves working outside in the yard. Saturday soccer was cancelled, so why not take advantage of a free day.

Doug and Carolyn attended the Zoobilation. Got to feed the giraffes non-romaine lettuce, pet the stingrays and eat ice cream sandwiches. What more can you ask for.

Elena and Josie can’t leave home without them. Not sure which is the happiest – the dogs in matching scarves, or their owners.

That’s it for this month – send me your holiday party, Christmas with your families or any other year-end news.

Have a safe and wonderful Holiday Season!
Chapter Members’ Activities
Industry Insights & Briefs

Good manners crucial both at work and in life

BY HARVEY MACKAY

If you’ve ever had to deal with the thoughtless behavior of someone, you’ll appreciate this story about the great composer and pianist Franz Liszt.

The virtuoso musician once found himself at odds with an important member of his audience. The czar of Russia, Nicholas I, made a last-minute entry during Liszt’s concert. Even after being seated, the czar continued to talk loudly with members of his entourage. Liszt realized that Nicholas had no intention of ending his discourse, so he stopped playing and bowed his head.

Noticing the silence, Nicholas dispatched one of his aides to find out why the pianist was no longer performing.

“Music herself should be silent when Nicholas speaks,” Liszt replied.

After that, Liszt was able to finish his recital with the czar’s full attention.

Poor manners are difficult to navigate around in most arenas. No matter what your rank or position, there is no excuse for rudeness. Bad manners are bad form.

At work, where many of us spend a large share of our waking hours, bad manners are bad business. Good manners build good relationships.

The key to a good relationship at work can be as simple as saying “please” and “thank you,” and asking people how their children are or how their spouses are, according to an article in the Harvard Business Review. Manners are the lubricating oil of any organization — or any society, for that matter.

Good manners are not phony or forced. They are a habit that has been developed and nurtured so that they are an automatic response. Good manners are not an invitation to let others take advantage of you, either. Rather, they provide you with the confidence and responses that will allow you to take the high road no matter how nasty the other party gets.

Good manners also provide a leg up when it’s time to find a new job, whether it’s starting your career or moving up the ladder.

Getting your foot in the door is hard enough, so don’t let your manners slam the door on you. Looking for a job has always required impeccable behavior on the part of the job-seeker. According to etiquette consultant Jodi R. R. Smith (mannersmith.com), it’s important that job-seekers not overlook propriety in their search. Here are a few of Smith’s tips:

• Be professional, especially when communicating electronically. There are a lot of people out there crafting outrageous emails when they are inquiring about job openings, Smith says. Don’t relax the old rules of job-hunting and interviewing just because you’re using modern modes of communication.

As Smith says, an email that reads, “Dude, so what is this job about?” just isn’t going to cut it.

• Have an error-free resume ready to go. When a recruiter calls, you should be able to email your resume to him or her while you’re speaking.

• Make sure you have a professional-sounding voicemail message on whatever phone number you give to recruiters. You don’t want a potential interviewer to call you and get a long, silly message you’ve designed for your friends’ amusement.

• Smile and be pleasant. Your disposition makes the first impression on interviewers. Extend kindness to everyone you meet, including receptionists and anyone else who may not be involved in the interview process.

Interpersonal relations will always make a difference. Displaying good manners will never hurt you, so don’t be afraid to be nice. You can still be funny, serious, self-confident and determined.

The old adage still holds true: You only get one chance to make a good first impression.

A man was seated on the bus having an animated conversation with someone via cell-phone. He fumed. He swore. He shouted and swore a lot more. The other passengers dared not look at him for fear of being on the receiving end of his ire.

“I need to get off here!” he shouted as he raced to the front of the bus and disembarked.

“Excuse me, sir,” the bus driver said to the man, “you left something behind.”

The man stood outside of the bus checking his pockets. He then asked, “What did I leave?”

“A very bad impression,” the bus driver replied as he closed the door and drove away.

Mackay’s moral: Good manners are never a bad idea.

Harvey Mackay is the author of the New York Times best-seller “Swim With the Sharks Without Being Eaten Alive.” He can be reached through his website, www.harveymackay.com, by emailing harvey@mackay.com or by writing him at MackayMitchell Envelope Co., 2100 Elm St. SE, Minneapolis, MN 55414

From its completion around 2560 BC, it was the tallest building in the world for over 3,800 years at 481 feet high. Since it was replaced in 1311 AD by Lincoln Cathedral in England as the tallest man-made structure in the world at 520 feet, no other building has held the title for longer than 250 years.

What is the name of this famous structure? Who was it built for? (Answers on Page 10)
Committees

Audit: Pauline McIntosh, CCA, CIT, Carolyn Mooradian, CCA, CIT, Janelle Romo & Deanna Spencer

Block Kids: Pat Krueger, Eileen Martin, Jamie Ohanesian, Donna Marie Shepherd & Deanna Spencer

Bylaws: Marilyn Camin, CIT & Deanna Spencer

CAD Competition: TBD

Christmas Party: Pauline McIntosh CCA, CIT, Carolyn Mooradian, CCA, CIT, Pat Krueger & Eileen Martin

Committee Coordinator: Donna Marie Shepherd

Corporate Sponsors: Donna Marie Shepherd

Finance/Budget: Janelle Romo, Marilyn Camin, CIT, Carolyn Mooradian, CCA, CIT & Donna Marie Shepherd

Flower/Poinsettia Sales: Pauline McIntosh CCA, CIT, Carolyn Mooradian, CCA, CIT & Pat Krueger

Industry Liaison: Janelle Romo

Innovation: TBD

Member/Future Leader of the Year: Janelle Romo, Pat Krueger, Donna Marie Shepherd, Teri Sherron & Caryn Wiser

Membership: Donna Marie Shepherd

Membership Roster & Handbook: Carolyn Mooradian, CCA, CIT

Mentoring: Janelle Romo

Newsletter: Pauline McIntosh, CCA, CIT

Nominating: TBD by election

PNW Fall Conference: Teri Sherron, Marilyn Camin, CIT, Pauline McIntosh, CCA, CIT, Carolyn Mooradian, CCA, CIT, Janelle Romo, Donna Marie Shepherd & Deanna Spencer

Professional Development & Education (PD&E)/Speakers: Jamie Ohanesian

Recognition Dinner: Elena Nuño & Janelle Romo

Reservations: Yolanda Santos

Safety & Health: TBD

Scholarship: Marilyn Camin, CIT

Social Media, PR & Marketing: Elena Nuño & Janelle Romo

Spring Luncheon: Donna Marie Shepherd, Jamie Ohanesian & Caryn Wiser

Sunshine: Carolyn Mooradian, CCA, CIT

Website: Elena Nuño

WIC Week: Janelle Romo & Donna Marie Shepherd

Please contact committee chairs if you are interested in joining any of these committees.

Chapter Plan Ahead

Thursday, December 13 — Chapter Christmas Party

Cool Hand Luke’s
955 Shaw Ave., Clovis ~ 6:00 - 8:00 p.m.

More details to follow.

Saturday, January 19 — Block Kids

American Union Elementary School
2801 W. Adams Ave., Fresno ~ 8:00 - 11:30 a.m.

Thu., April 11 - Sat., April 13 — PNW Spring Forum 2019

Seattle, WA ~ Seattle Marriott Waterfront

More details to follow.

Wed., August 21 - Sat., August 24 — 2019 Annual Conference

Atlanta, GA ~ Marriott Marquis

More details to follow.

Fri., October 25 - Sat., October 26 — PNW Fall Conference 2019

Reno, NV ~ Eldorado Hotel

More details to follow.

YouTube Video Links

http://www.youtube.com/user/Epysb-M0FE

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<td>Chapter Leadership</td>
<td>Vickie Nickel &amp; Anne Pfleger</td>
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<td>Tuesday, November 20, 2018</td>
<td>Time Management</td>
<td>Angela Highland</td>
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<td>Risk Management 101</td>
<td>IRMI</td>
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<td>Leasa Geerlings</td>
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<td>Acing the CDT (Construction Document Technician)</td>
<td>Peggy Newquist/NEF</td>
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<td>Corporate Linkage - Understanding the Family Tree of Businesses</td>
<td>Jessica Murphy</td>
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<td>Finding Your Voice</td>
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Contact Info Update
Members can update contact information through the member center at www.nawic.org

Chapter News
Please send all articles and content recommendations to Pauline McIntosh by the 20th of each month.

Pub Quiz Answers
Great Pyramid of Giza
Egyptian Pharaoh Khufu